

[CORONAVIRUS UPDATES](#)

([HTTPS://WWW.BOSTON.GOV/NEWS/CORONAVIRUS-DISEASE-  
COVID-19-BOSTON](https://www.boston.gov/news/coronavirus-disease-covid-19-boston))

**CITY DEPARTMENT HOURS**

City Hall is open to the public on Tuesdays, Thursdays, and Fridays from 9 a.m. - 5 p.m. If you need to visit a department, you must make an appointment.

[DEPARTMENT INFORMATION](#)

([HTTPS://WWW.BOSTON.GOV/NEWS/COVID-19-STATUS-CITY-  
BOSTON-DEPARTMENTS](https://www.boston.gov/news/covid-19-status-city-boston-departments))

## COVID-19 RESOURCE GUIDE FOR BOSTON'S IMMIGRANTS

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PUBLISHED BY:

[IMMIGRANT ADVANCEMENT \(/DEPARTMENTS/IMMIGRANT-ADVANCEMENT\)](/DEPARTMENTS/IMMIGRANT-ADVANCEMENT)

We have information about services for Boston residents affected by COVID-19, regardless of immigration status.

## FOR UPDATES ABOUT THE CORONAVIRUS (COVID-19), YOU CAN:

Visit the City of Boston's [Coronavirus \(COVID-19\) website \(/node/11561926\)](/node/11561926)

Call the Mayor's Health Line at [617-534-5050 \(tel:617-534-5050\)](tel:617-534-5050) (9 a.m. to 5 p.m.)

Text BOSCOVID to 888-777

Call Boston [3-1-1 \(tel:617-635-4500\)](tel:617-635-4500) (24 hours a day, 7 days a week)

Calls can be taken in multiple languages.

## IF YOU NEED FOOD...

[MAYOR'S OFFICE OF FOOD ACCESS \(/NODE/221\)](/NODE/221) / [617-635-3717 \(TEL:617-635-3717\)](tel:617-635-3717).

Free breakfast and lunch meals are available to all Boston children and youth while Boston Public Schools are closed. For locations and hours, [visit the meal sites website \(/node/11564416\)](/node/11564416).



[PROJECT BREAD FOOD SOURCE HOTLINE \(HTTP://WWW.PROJECTBREAD.ORG/GET-HELP/\)](http://www.projectbread.org/get-help/), / [800-645-8333 \(TEL:800-645-8333\)](tel:800-645-8333).

Information on food pantries and community meal programs.

## IF YOU NEED MEDICAL CARE...

[MAYOR'S HEALTH LINE \(HTTPS://WWW.BPHC.ORG/ABOUTUS/MAYORS-HEALTH-LINE/PAGES/MHL.ASPX\)](https://www.bphc.org/aboutus/mayors-health-line/pages/mhl.aspx), / [617-534-5050 \(TEL:617-534-5050\)](tel:617-534-5050).

Multilingual assistance from 9 a.m. to 5 p.m. at the number listed above to enroll in health insurance, locate health centers, and find information about childcare, food assistance, elderly services, and legal help.

**IMPORTANT:** Health care options are available for everyone in Massachusetts, regardless of immigration status. Screening, testing, and treatment related to Coronavirus (COVID-19) do not affect “public charge” rule determinations.

## IF YOU NEED CHILDCARE...

[MAYOR'S OFFICE OF WOMEN'S ADVANCEMENT \(/NODE/11564766\)](#), / [617-635-3138 \(TEL:617-635-3138\)](tel:617-635-3138).

The office has information about emergency childcare programs.

## IF YOU DON'T HAVE A PLACE TO STAY TONIGHT AND FOR AFFORDABLE HOUSING OPTIONS...

[MASS. DEPT. OF HOUSING AND COMMUNITY DEVELOPMENT, EMERGENCY HOUSING ASSISTANCE \(HTTPS://WWW.MASS.GOV/HOW-TO/FIND-EMERGENCY-FAMILY-SHELTER\)](https://www.mass.gov/how-to/find-emergency-family-shelter), / [866-584-0653 \(TEL:866-584-0653\)](tel:866-584-0653).

Shelter services for families.

[OFFICE OF HOUSING STABILITY \(/NODE/7161\)](#), / [617-635-4200 \(TEL:617-635-4200\)](tel:617-635-4200), / [HOUSINGSTABILITY@BOSTON.GOV \(MAILTO:HOUSINGSTABILITY@BOSTON.GOV\)](mailto:HOUSINGSTABILITY@BOSTON.GOV).

Assistance finding and maintaining stable, safe, and affordable housing options, informing tenants of their rights and responsibilities, and helping navigate the individual and family shelter systems.

**IMPORTANT:** Starting Saturday, March 14, a moratorium on Boston Housing Authority (BHA) evictions went into effect. This will last while Massachusetts is under a state of emergency. If you receive a notice of eviction contact the Office of Housing Stability (contact information listed above).

## IF YOU EXPERIENCE DISCRIMINATION OR MISTREATMENT BY YOUR LANDLORD OR EMPLOYER...

[OFFICE OF FAIR HOUSING AND EQUITY \(/NODE/66\)](#), / [617-635-2500 \(TEL:617-635-2500\)](tel:617-635-2500).



[CITY LIFE/VIDA URBANA \(HTTP://WWW.CLVU.ORG/COVID\\_19\\_SPLASH\\_PAGE?SPLASH=1\)](http://www.clvu.org/covid_19_splash_page?splash=1)  
/ [617-934-5006 \(TEL:617-934-5006\)](tel:617-934-5006) (ENGLISH) / [617-397-3737 \(TEL:617-397-3737\)](tel:617-397-3737) (ESPAÑOL)

Call for questions about housing issues.

## IF YOU ARE LOOKING FOR LEGAL HELP...

[MAYOR'S OFFICE FOR IMMIGRANT ADVANCEMENT \(/NODE/101\)](#) / [617-635-2980 \(TEL:617-635-2980\)](tel:617-635-2980)

Immigration Consultation Clinics at Boston City Hall are by telephone until further notice. Call or email

[ImmigrantAdvancement@boston.gov \(mailto:ImmigrantAdvancement@boston.gov\)](mailto:ImmigrantAdvancement@boston.gov) for instructions.

[LAWYERS FOR CIVIL RIGHTS \(HTTP://LAWYERSFORCIVILRIGHTS.ORG/CORONAVIRUS/\)](http://lawyersforcivilrights.org/coronavirus/) / [617-981-4308 \(TEL:617-981-4308\)](tel:617-981-4308)

Free legal support to individuals, families, community groups, and small businesses in response to COVID-19.

## IF YOU ARE 55+...

[AGE STRONG COMMISSION \(/NODE/106\)](#) / [617-635-4366 \(TEL:617-635-4366\)](tel:617-635-4366)

Assistance with housing, transportation, health care, employment, and volunteer opportunities for senior residents (age of 55+).

## IF YOU ARE A SURVIVOR OF DOMESTIC VIOLENCE...

[SAFELINK \(HTTP://WWW.CASAMYRNA.ORG/GET-SUPPORT/SAFELINK/\)](http://www.casamyrna.org/get-support/safelink/) / [877-785-2020 \(TEL:877-785-2020\)](tel:877-785-2020)

Confidential support, assistance with safety planning, direct connections to shelters and referrals to community services 24/7.

## IF YOU NEED INTERNET CONNECTION...

[DEPARTMENT OF INNOVATION AND TECHNOLOGY \(/NODE/11564531\)](#) / [617-635-4783 \(TEL:617-635-4783\)](tel:617-635-4783)

Resources to support Internet connectivity needs. For more information, email [digital.equity@boston.gov \(mailto:digital.equity@boston.gov\)](mailto:digital.equity@boston.gov).

## IF YOU OWN A SMALL BUSINESS...

[MAYOR'S OFFICE OF ECONOMIC DEVELOPMENT \(/NODE/11564126\)](#) / [311 \(TEL:311\)](tel:311), OR [617-635-0355 \(TEL:617-635-0355\)](tel:617-635-0355)

Support for business owners.

provide financial relief to Massachusetts businesses that have been affected by COVID-19.

## IF YOU ARE A WORKER...

[MASSACHUSETTS ATTORNEY GENERAL \(HTTPS://WWW.MASS.GOV/HOW-TO/FILE-A-WORKPLACE-COMPLAINT\)](https://www.mass.gov/how-to/file-a-workplace-complaint) / [617-727-3465 \(TEL:617-727-3465\)](tel:617-727-3465).

Accepts online complaints related to minimum wage, overtime payment, sick time, meal breaks, and worker protections.

[MASSCOSH \(HTTP://MASSCOSH.ORG/\)](http://masscosh.org/) / [617-505-8940 \(TEL:617-505-8940\)](tel:617-505-8940).

Call for questions about workers' rights.

[GREATER BOSTON LEGAL SERVICES \(HTTPS://GBLS.ORG/\)](https://gbls.org/) / [617-603-1530 \(TEL:617-603-1530\)](tel:617-603-1530).

Call for questions about unemployment benefits.

## IF YOU ARE A STUDENT OR TEACHER...

[BOSTON PUBLIC SCHOOLS \(HTTPS://WWW.BOSTONPUBLICSCHOOLS.ORG/CORONAVIRUS\)](https://www.bostonpublicschools.org/coronavirus) / [617-635-4783 \(TEL:617-635-4783\)](tel:617-635-4783).

Information about free breakfast and lunch locations for all BPS students, Chromebooks for online learning for students, and tips and resources for educators.

## OTHER GUIDES

[Massachusetts Attorney General \(https://www.mass.gov/guides/resources-during-covid-19\)](https://www.mass.gov/guides/resources-during-covid-19)

[MassLegalHelp \(https://www.masslegalhelp.org/health-mental-health/covid-19\)](https://www.masslegalhelp.org/health-mental-health/covid-19)

[MIRA Coalition \(https://miracoalition.org/resources/covid19/\)](https://miracoalition.org/resources/covid19/)

[Workers' leave and benefit rights \(https://docs.google.com/document/d/li4KbrJ7Tw99Bmq3RBe-z8\\_s3lSXX0XD05O-ljm08g/edit\)](https://docs.google.com/document/d/li4KbrJ7Tw99Bmq3RBe-z8_s3lSXX0XD05O-ljm08g/edit)

### MORE INFORMATION

[CORONAVIRUS \(COVID-19\) UPDATES \(/NODE/11561926\)](/node/11561926)

### MULTILINGUAL DOWNLOADS

[العربية \(Arabic\) \(https://docs.google.com/document/d/19O9Shvb0\\_C2LPnOkcHkxf-ex7KRuwphiGoP3PP8g1lk/edit\)](https://docs.google.com/document/d/19O9Shvb0_C2LPnOkcHkxf-ex7KRuwphiGoP3PP8g1lk/edit)



[中文 \(Chinese, Traditional\)](#)

[https://docs.google.com/document/d/1CwV1RSL\\_Nu\\_bj4DeQL55uW8csEoooTQtJ5EkFTA65ag/edit](https://docs.google.com/document/d/1CwV1RSL_Nu_bj4DeQL55uW8csEoooTQtJ5EkFTA65ag/edit)

[中文 \(Chinese, Simplified\)](#)

<https://docs.google.com/document/d/1QDQdMDsA3QeY3UT3lhLsbZiww0T8CRvZwwJ6kE1hQDI/edit>

[English](#) ([https://docs.google.com/document/d/14LOM6Lj9QQR7kjbJV7uMp-](https://docs.google.com/document/d/14LOM6Lj9QQR7kjbJV7uMp-SLNdqdfkQaPLIVDWHTvo/edit?usp=sharing)

[SLNdqdfkQaPLIVDWHTvo/edit?usp=sharing](https://docs.google.com/document/d/14LOM6Lj9QQR7kjbJV7uMp-SLNdqdfkQaPLIVDWHTvo/edit?usp=sharing))

[Français \(French\)](#) (<https://docs.google.com/document/d/1JX9IXv-tNZOGZzv1ewj-ii->

[hsZVAUhzsEgNCF2UU28g/edit](https://docs.google.com/document/d/1JX9IXv-tNZOGZzv1ewj-ii-hsZVAUhzsEgNCF2UU28g/edit))

[Kreyòl ayisyen \(Haitian Creole\)](#)

[https://docs.google.com/document/d/1U4wuS\\_qM3S5klBWe2USdFYJ5yC4dE\\_MCn5JLQrCxXUk/edit](https://docs.google.com/document/d/1U4wuS_qM3S5klBWe2USdFYJ5yC4dE_MCn5JLQrCxXUk/edit)

[Português \(Portuguese\)](#)

[https://docs.google.com/document/d/1GIf\\_T3KxwIBqWvIDosQlhwlfG1APFCwj3Fznt2-RRxk/edit](https://docs.google.com/document/d/1GIf_T3KxwIBqWvIDosQlhwlfG1APFCwj3Fznt2-RRxk/edit)

[Русский \(Russian\)](#)

[https://docs.google.com/document/d/1M924DEELjKvjLxjqo8ehgf1CUaLs\\_cmsOliXIRvyGG8/edit](https://docs.google.com/document/d/1M924DEELjKvjLxjqo8ehgf1CUaLs_cmsOliXIRvyGG8/edit)

[Af-Soomali \(Somali\)](#)

[https://docs.google.com/document/d/10QS8q0EaqYEaMzAtOpQUw6BZ9nl3o2ihDhVjF14RW\\_A/edit](https://docs.google.com/document/d/10QS8q0EaqYEaMzAtOpQUw6BZ9nl3o2ihDhVjF14RW_A/edit)

[Español \(Spanish\)](#) ([https://docs.google.com/document/d/1JskS0yWE9MHlwWySaqYv-](https://docs.google.com/document/d/1JskS0yWE9MHlwWySaqYv-x4hDEKxSmOhlAzuOhB_rU4/edit?ts=5ealf936)

[x4hDEKxSmOhlAzuOhB\\_rU4/edit?ts=5ealf936](https://docs.google.com/document/d/1JskS0yWE9MHlwWySaqYv-x4hDEKxSmOhlAzuOhB_rU4/edit?ts=5ealf936))

[Tiếng Việt \(Vietnamese\)](#)

<https://docs.google.com/document/d/1XjeG8LPbyAqZssS13D8BdC0BkDsdHifrALJxZBnai0/edit>

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[PRIVACY POLICY \(/DEPARTMENTS/INNOVATION-AND-TECHNOLOGY/TERMS-USE-AND-PRIVACY-POLICY\)](#)

[CONTACT US \(/DEPARTMENTS/MAYORS-OFFICE/CONTACT-BOSTON-CITY-HALL\)](#)

[ALERTS AND NOTIFICATIONS \(/DEPARTMENTS/EMERGENCY-MANAGEMENT/CITY-BOSTON-ALERTS-AND-NOTIFICATIONS\)](#)

