

Christopher Bradley

From: Michigan Avenue Primary Care / Immediate Care / ENT <medicalassistant@maicoh.org>
Sent: Sunday, March 29, 2020 3:38 AM
To: cbradley@cox.net
Subject: COVID-19 and how to access our services

Dear Patients,
You're receiving this email as our system has identified you as having a visit in our office within the last 3 years. If you are no longer our patient, or desire to not receive these communications, please select "Unsubscribe" at the bottom of this message. Thank you!



Open for Telemedicine / In-office / Walk-ins

Dear Patients,

We hope you and your family are well during this difficult time. In an effort to do our part to help ease the strain on the larger hospital systems, we have made the decision to keep our doors open during the COVID-19 crisis. We are taking the utmost steps to protect our community and staff from the spread of the COVID-19 and remain prepared to evaluate and treat our patients.

Chronic / non-respiratory Conditions

We understand that while COVID-19 is the dominant health concern, other medical problems will still occur per usual. As such, please note that we continue to welcome in-person and telemedicine visits for standard, non-respiratory medical conditions, including:

- | | |
|--|---|
| <ul style="list-style-type: none">• ADD/ ADHD• abdominal pain• anxiety• behavioral health• chest pain• depression• diabetes• ear infections• gastritis | <ul style="list-style-type: none">• hypertension• medication refills• rash• sinusitis• skin infections• skin lacerations• sprains / strains / fractures• strep throat• urinary infections |
|--|---|

Some visit reasons are more appropriate for a primary care appointment rather than an immediate care visit. Please inquire further when you schedule your visit.

If you require an in-person evaluation we are asking that only 1 person accompany you to your appointment. If you are able to safely come alone, please do so.

Respiratory Illness / Possible COVID-19

Due to reduced availability of personal protective equipment (masks, gowns, etc) we need to request that initial evaluations of flu-like, respiratory infections (including possible COVID-19) be via telemedicine only. Based on the initial evaluation, further testing can be arranged if appropriate.

Further information regarding COVID-19 can be found on the [CDC Website](#).

Controlled Medications

Due to the public health emergency, the DEA has released guidance that now allows for the renewal of controlled substances via Telemedicine visits for patients who are stable on their current regimen. A primary care appointment is best suited for these refills.

Evening Appointments

For your convenience, we are now offering some evening / night primary care appointments on select days.

Thank you for letting us partner with you as we focus on keeping our commitment to serve our community.

Sincerely,

Michigan Avenue Primary Care
Michigan Avenue Immediate Care
Michigan Avenue ENT

312 -201-1234

Primary Care Appointment

Immediate Care Appointment

ENT Specialist Appointment

[Michigan Avenue Primary Care](#)



Michigan Avenue Primary Care | 180 N Michigan Avenue, Suite 1605 and 1720, Chicago, IL 60601

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Sent by medicalassistant@maicoh.org in collaboration with



Christopher Bradley

From: Michigan Avenue Primary Care / Immediate Care / ENT <medicalassistant@maicoh.org>
Sent: Tuesday, April 7, 2020 10:51 AM
To: cbradley@cox.net
Subject: Expanded COVID testing and Video Visits

Dear Patients,
You're receiving this email as our system has identified you as having a visit in our office within the last 3 years. If you are no longer our patient, or desire to not receive these communications, please select "Unsubscribe" at the bottom of this message. Thank you!



Open for Telemedicine / In-office / Walk-ins

Dear Patients,

COVID-19 Testing Update

We are now seeing improved turnaround time for COVID-19 test swabs, as the commercial laboratories are working through their backlog. Consistent with CDC recommendations, we can now consider testing for any patient in Chicago with possible COVID symptoms.

If you have possible COVID symptoms -- such as fever, cough, or shortness of breath -- and desire an evaluation for testing, please schedule a telemedicine visit with one of our Primary Care or Immediate Care providers. Swab collection procedures can be reviewed during that consultation.

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Christopher Bradley

From: Michigan Avenue Primary Care / Immediate Care / ENT <medicalassistant@maicoh.org>
Sent: Tuesday, April 14, 2020 12:27 PM
To: cmbradley@cox.net
Subject: Drive-up COVID-19 Testing beginning this week

Dear Patients,
You're receiving this email as our system has identified you as having a visit in our office within the last 3 years. If you are no longer our patient, or desire to not receive these communications, please select "Unsubscribe" at the bottom of this message. Thank you!



Now scheduling Drive-Up COVID-19 Testing

Open for Telemedicine / In-office / Walk-ins

Dear Patients,

Drive-Up COVID-19 Testing

This week we are beginning Drive-Up COVID testing, by appointment. Patients who have had a COVID test ordered during a telemedicine visit with one of our providers, and who have access to a vehicle, can now schedule for Drive-Up testing. We hope this will improve access to tests and reduce exposure risk for our patients, community and staff. For patients who cannot complete Drive-Up testing, we will continue to offer in-office testing, by appointment.

COVID-19 Testing - Faster results

With few exceptions, we continue to see improved turnaround time for COVID test swabs. Most results are finalized in less than 48 hours and often results are next business-day. Consistent with CDC recommendations, we can now consider testing for any patient in Chicago with possible COVID symptoms.

If you have possible COVID symptoms -- such as fever, cough, or shortness of breath -- and desire an evaluation for testing, please schedule a telemedicine visit with one of our Primary Care or Immediate Care providers. Swab collection procedures can be reviewed during that consultation.

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