



Hello M Marquez Sandoval!

Issued: Mar 24, 2020



Your trip confirmation and receipt

Record locator: **YGFUHO**

[Manage Your Trip](#)

Friday, April 3, 2020

DRO
6:26 AM

Durango

American Airlines 5829

OPERATED BY MESA AIRLINES AS AMERICAN EAGLE.



DFW
9:31 AM

Dallas/Fort Worth

Seats: --
Class: Economy (N)
Meals:

DFW
11:21 AM

Dallas/Fort Worth

American Airlines 3697

OPERATED BY ENVOY AIR AS AMERICAN EAGLE.



BJX
12:51 PM

Leon

Seats: --
Class: Economy (N)
Meals: Food For Purchase

[Free entertainment with the American app »](#)

A message from Kurt Stache



American Airlines Senior Vice President of Customer Experience, Kurt Stache, shares updates on how we're caring for customers during the ongoing coronavirus (COVID-19) situation. These updates include how customers can change reservations online, information about new procedures in Admirals Club[®] lounges and our commitment to our AAdvantage[®] members in the face of COVID-19 .

Looking for the most up-to-date travel information from American?

[Coronavirus travel updates »](#)



American has temporarily changed a number of policies in response to COVID-19. These changes include a relaxed seating policy, reduced food and beverage service, and suspension of checked pets.



We've relaxed our seating policy to enable customers to practice social distancing on board whenever possible.*



For the safety of our customers and flight attendants, we're temporarily suspending food and beverage service on flights under 2,200 miles (typically less than 4½ hours). Limited beverages will be available upon request. On flights over 2,200 miles (typically longer than 4½ hours), we will continue to offer a streamlined food and beverage service.



Because schedule changes increase the risk of leaving a pet stranded, all checked pet service will be suspended beginning March 25. Carry-on pets and emotional service animals are still allowed.

All details regarding these temporary modifications can be found on aa.com. We appreciate your trust in us in these uncertain times, and we'll continue working to keep you safe.