

Banner Health | RN Sarah Asel

I treat all of my patients the same, with the most care and respect as possible, including using our iPads to reach out to family, since they weren't allowed inside the facility at that time, specifically to see their loved ones, see the room that they're in, the care that they're getting provided, answer any questions that they might have. Just to create that one on one personal interaction. I know that at that time, the day I had [INAUDIBLE], she was very, very sick, and about to get intubated, so that iPad interaction through FaceTiming with her family was really, really important both to her and to her family members.

Oh, it means the world. We see so many patients, day in and day out. For us to be able to see them making recovery after those hardest times in their lives, especially being able to speak with them, know that doing better, and they're improving, it just means the world. Can't put it into words. Very thankful for all of the care, and looking at how hard she and her family fought through this, it's a very, very hard thing to do. Not everybody, unfortunately, is able to make it through COVID. It's a very, very severe illness. So I'm very, very, happy. Very happy for her.